

IAAF World Indoor Athletics Championships 2012 Istanbul, 9th - 11th March 2012

Join us in Turkey...

After London and Moscow, Istanbul is Europe's third largest metropolis and historically, when known as Byzantium and Constantinople, was the capital of the Roman and Ottoman Empires. Uniquely bridging two continents, Istanbul is Turkey's cultural and economic centre and parts of the old city, close to where we will stay, feature in the UNESCO World Heritage List.

This will be the first time Istanbul has hosted a global athletics championships. We invite you to join us in this amazing city for world-class athletics and a rich cultural experience where Europe meets Asia.



Anticipating that many will wish to include some sight-seeing in such a fascinating destination, we have made provision for extended stays either side of the championships.

The All Sports Travel team is proud that for this tour, we will again be teaming up with Centresport Travel Ltd and Graham Botley - specialist tour operator to athletics events for more than 30 years.



Five-Night Tour Itinerary

Because the athletics programme allows virtually no time to explore Istanbul during the basic four-night itinerary, we are strongly recommending a five-night itinerary, which allows a full free day for orientation and exploring the city before the championships start. Provision is also made for an extra day or two after the event.



- **Wed 7th Mar** - Fly to Istanbul from your chosen UK airport. You will be met on arrival for private transfer to your hotel.
- **Thurs 8th Mar** - A full day at leisure for independent sight-seeing.
 - A 'hop-on, hop-off' city bus tour is an optional extra.
- **Fri 9th & Sat 10th Mar** - Individual and group arrangements for stadium transfers to the Atakoy Arena for morning and evening sessions.
- **Sun 11th Mar** - Tour party boat trip on the Bosphorous Strait, with early lunch en route to the Arena for the final session starting 2pm.
- **Mon 12th Mar** - Return flight to UK, or stay on for independent sight-seeing or tour extension to Gallipoli.

Stadium

The competition venue is the purpose-built Atakoy Arena, still under construction, next to the impressive Sinan Erdem Dome which will accommodate the Accreditation Centre.

This fantastic indoor complex is on the south-west side of the city, close to the international airport and only 25-30 mins from our hotels in the city centre. Door-to-door coach transfers are included in your tour costs.



Note: Independent stadium transfers will take about 25-30 mins on a tram (cheap, fast, frequent and crowded) + 15 mins walk.

Programme & Tickets

Competition is packed into a three-day programme, with morning and evening sessions on Friday and Saturday plus Sunday afternoon, which is all finals.

Total seating capacity of the Arena is 7,450. After provision for Media, IAAF Family, athletes and coaches, just over 5,000 seats are available for spectators, none of them on the home straight.



By special arrangement with the Local Organising Committee (LOC) we have an allocation of 120 best seats on the back straight, opposite both finish lines – numbered and reserved in Sector 114. Tickets are very reasonably priced at £30 for the full programme.

NB We do not provide a 'ticket only' service.

Flights

We are using only direct flights to Istanbul's principal Ataturk airport - British Airways and Turkish Airlines daily from London/Heathrow plus Turkish Airlines from Manchester (daily) and Birmingham (not daily).



The minimum tour duration is five days/four nights, Thursday-Monday but we anticipate the majority will opt for travelling out Wednesday.

To maximise the opportunities afforded by this exceptional destination, we include options for an additional one, two or three day(s) on either end of the tour for sight-seeing and side-tripping, and a two-day / one-night guided tour extension to Gallipoli after the championships.

These are the flight options for which we have group allocations;

Five-Night Tour				
To provide a day for exploring Istanbul before the start of the championships				
	Departing Wed 7th March		Returning Mon 12th March	
Heathrow	Dep LHR 0950 - Arr IST 1535	BA676	Dep IST 1640 - Arr LHR 1845	BA677
Manchester	Dep MAN 1130 - Arr IST 1730	TK1994	Dep IST 0815 - Arr MAN 1030	TK1993

Four-Night Tour				
	Departing Thurs 8th March		Returning Mon 12th March	
Heathrow	Dep LHR 0950 - Arr IST 1535	BA676	Dep IST 1640 - Arr LHR 1845	BA677

Five-Night Tour + Gallipoli Extension				
	Departing Wed 7th March		Returning Tues 13th March	
Heathrow	Dep LHR 1140 - Arr IST 1730	TK1980	Dep IST 1900 - Arr LHR 2100	TK1983

If any of these flight options do not suit your requirements and you wish to discuss alternative arrangements (perhaps at additional cost), please feel free to [contact us](#).

These are some of the options for alternative durations:

- From **Heathrow** and **Manchester**:
Wednesday - Wednesday, Thursday - Tuesday, Thursday - Wednesday
- From **Birmingham**:
Thursday – Monday

For **Business / First Class** flights, please **contact us**.

Notes:

1. Flights in our group allocations are limited and will be allocated strictly in the order bookings are received. All other non-group flights are subject to availability at the time of booking and subject to price variation/supplementary cost.
 2. Flights with Easyjet are available from Luton to Istanbul's 'alternative' Sabiha Gokcen airport. This is 80km/50miles from downtown Istanbul and transfers routinely take 2½ - 3 hrs. we have followed local advice and avoided this option.
-

Hotels

In this huge metropolitan city one of the constant features is traffic, so this has been a significant factor in our hotel choices. Following their comprehensive inspection visit, your tour leaders confirm that this selection is ideal for our purpose.

They are in a cluster in the busy, atmospheric centre of the city, very close to each other, to the main route to the stadium and trams, to many restaurants and to most of the exceptional 'must-do' sights like the Blue Mosque, Grand Bazaar and Topkapi Palace.



Crowne Plaza Old City - 5*

Our 'top of the range' luxury option offers all the style, sophistication and comforts associated with this world-renowned brand, with complimentary Turkish baths included. Ideally located and with commanding views out to the sea of Marmara, the Crowne Plaza has a variety of rooms and suites to choose from so is offered 'on request' to meet specific requirements.



Hotel Zurich - Superior 4*

This genuinely 'de luxe' 4-star property is fully deserving of the 'superior' tag – elegant, spacious bedrooms; bathrooms with 'luxury amenities'; dining options incl. rooftop restaurant, bistro restaurant, café/bar and 24-hr room service; superb indoor pool and spa with sauna, Turkish baths and range of massage therapies.

A first-class experience!



Hotel Royal Istanbul - 4*

A brand new rooftop restaurant/bar with terrace, looking out over the sea of Marmara, is judged by your tour leaders to be of real value so this will be our tour HQ. Bedrooms and all public areas are spacious and furnished to a high standard and we are sure this hotel will be popular. If our allocation of 30 rooms here is fully subscribed, we have the nearby and similarly attractive Hotel Carlton available as a second 4* option.

All our hotels have the following features as standard – central heating, air conditioning, satellite TV with flat screen, free wi-fi, safebox, minibar, tea/coffee making facilities and 'open buffet' breakfast.

For triple, family or suite rooms and adapted rooms for wheelchair users, please [contact us](#).

Transfers

Private airport transfers are included in your tour cost. These will be provided by coach or minibus, depending on numbers, and will take 25-40 minutes depending on traffic.

Following the recommendation from your tour leaders inspection visit, we have also included transfers to the Atakoy Arena from all hotels for all five sessions.

Tour Extensions

To Gallipoli

A special opportunity to visit the historic battlefields of the First World War at Gallipoli, about four hours drive from Istanbul. The Gallipoli Campaign in 1915-16 was a defining moment in Turkish history and the first major involvement in world war for Australia and New Zealand. ANZAC Day (25th April) is more significant for Australia and New Zealand than Armistice Day.

This two-day/one-night option, leaves Istanbul Monday morning and returns direct to the airport Tuesday evening for the flight to London with Turkish Airlines.

Guide price £145-£195 per person (minimum 10).
A detailed itinerary will be posted here early December.

For further information see:

- http://en.wikipedia.org/wiki/Gallipoli_Campaign
- www.historylearningsite.co.uk/gallipoli.htm
- www.anzacsite.gov.au/

To Cappadocia

If you are not already familiar, you can discover all about this remarkable region of Central Turkey at:

<http://en.wikipedia.org/wiki/Cappadocia>

Turkish specialists recommend at least three days/two nights, preferably four days/three nights, to explore and fully appreciate the amazing geography, unique culture and fascinating history of this region, 1000km from Istanbul.

Tailor-made tours can be arranged on request.
Cost incl. return flights in the range £450 - £595 per person.



Travel Management

Your tour leaders Graham Botley and Benjamin Woolnough will be with you in Istanbul from Wednesday to Monday.

One of them will accompany the Gallipoli tour extension, together with a local guide.

They both visited Istanbul together in November 2011 to conduct our reconnaissance trip for this tour.



Graham



Benjamin

Tour Prices

	Hotel Royal Istanbul - 4*		Hotel Zurich - Superior 4*	
	Share	Single	Share	Single
4-night tour	£580	£660	£640	£740
5-night tour	£620	£720	£690	£815
Extra night(s)	£40	£60	£50	£75

For the Crowne Plaza Old City - 5*, prices available on request - please [contact us](#).

Tour package includes:

- Return, scheduled flights, including all taxes
- 4/5 nights hotel on bed and breakfast basis
- Airport transfers
- Stadium transfers
- Tour party boat trip
- Tour leaders throughout

Not included

- Event tickets - £30
- Visa on arrival - €15
- Meals other than breakfast
- Travel Insurance - Our booking terms and conditions require that all parties travelling with All Sports Travel must have adequate insurance in place prior to travel.

How to Book

1. Print and complete the booking form accurately.
2. Return back to us along with a deposit payment of 50% (of total tour cost) per person.
3. We will confirm your booking by ATOL invoice.
4. Final balance due by 19th January 2012.

Further Information

- For any further queries, call us on 0800 840 7289 or email info@allsportstravel.co.uk
- **Your financial protection.** All Sports Travel is protected by ATOL so you can book your tour with confidence. The air holiday packages shown are ATOL protected by the Civil Aviation Authority. Our ATOL number is ATOL 9498.

Athletics World Indoor Championships 2012 Istanbul Tour Leaders' Inspection Report

Centresport Travel' Graham Botley and All Sports Travel's Benjamin Woolnough recently visited Istanbul, venue of the forthcoming World Indoor Championships on a reconnaissance trip. Here they share their insights into this fascinating historical city, unique as the only city in the World to straddle two continents; Europe and Asia.



Istanbul

Istanbul is an ancient, sprawling metropolis where the past meets the present with breathtaking sights on every corner to delight all the senses. Trams rush past ancient temples and mosques, and the bustling streets are brimming with bargains, and traders carrying mountains of goods on their backs en route to the Bazaars and markets. The markets themselves are interspersed with the wonderful tastes and smells of Istanbul. Sweet shops await you with their tempting honey, nuts, and endless Turkish delight, while the spice sellers and tea makers draw you in for their variety in abundance. With the array of colourful rugs and carpets stacked high, and the gold and jewellery shops you will be both amazed and spoilt for choice beneath the arched market roofs.



Needless to say, Ben and Graham were more than pleasantly surprised by the hospitality, friendliness, cleanliness, charm and safety from a city rich in history and variety.

Visa

It has not been very well documented, but upon arrival you will need a Visa to enter Turkey.

There is no prior contact with authorities needed, and it is simply the case of paying £10 or 15 Euros at the marked area just before passport control for a Visa sticker. The process is extremely quick and hassle free with a quick-moving queue. There is an ATM providing Dollars and Euros next to the Visa desk if required.

Hotels

We are extremely pleased to have confirmed that we will be using one 4* hotel and one 4* superior hotel, both located within a short walk of each other for ease of tour management. The hotels are in the Old City with a wealth of shops, a tram stop, highway (for stadium transfers), and the World famous Grand Bazaar all within close proximity. The standard of the hotels is good, with friendly English-speaking staff. Traditional Turkish massage and pools are also on site, giving a real taste of the mix of East and West. Right on the doorstep is a wide range of restaurants, clothes, jewellery and food shops, and the Metro is just a short walk away.

Hotel Royal Istanbul – Tour Leader Hotel

Istanbul Royal Hotel offers a very high standard for the rating and price, and offers 128 rooms in the heart of Istanbul. Each of the hotel's rooms boasts satellite TV and good free WiFi.

During our inspection trip, we were met by the extremely friendly and English-speaking manager who was proud to show us the facilities. These included a wonderful roof-top bar and restaurant boasting views across the city and sea, traditional Turkish baths on site, and the well appointed rooms.

A large reception (complete with bar), ample parking and being just a 20-25 minute transfer from the stadium makes the Hotel Royal an ideal tour base for the Championships. It also has the added bonus of being so close to so many of the sights, including the Grand Bazaar and incredible Blue Mosque. Room upgrades to Superior Rooms and Junior Suites are available; please contact us to discuss.



Airports

Ataturk is Istanbul's main airport where our chosen airlines, British Airways and Turkish Airways fly into, and is our airport of choice for the World Indoor Championships. Ataturk is located 15 miles west of Istanbul city centre, and approximately a 30-minute coach journey from our chosen hotels. Airport/hotel transfers are included in our set tours. If you are travelling into/out of Ataturk away from our set tours, please contact us for a private transfer price.

The budget carriers fly to a separate airport located in the Asian part of the city, a considerable distance away, and we have been advised that transfers can take well over three hours depending on traffic. Therefore, we do not recommend using this option.



Athletics Stadium

The Atakoy Arena is a dedicated athletics stadium; the first of its kind in Turkey. It is located next to the established multi-sports arena known as the Sinan Erdem Dome (where warm-ups and administrative duties will take place). The arena will have almost 5,500 public seats and a total capacity of around 7,500 and is located approximately 25 minutes from our hotel, and a 15-minute walk from the nearest tram. It is also located within a 10-15minute drive of the airport. The Atakoy Arena is in a densely populated residential area next to one of the city's highways and there are no hotels within walking distance.

Metro

Istanbul has a great Metro System, ideal for exploring the city; trains are efficient and are a cost-effective way of getting around. A single journey costs 2TL or approximately 70p. Each tram is always extremely full and travels in the middle of roads, so make sure you look both ways when crossing! Police and ambulances use the tram lines as a quick route to accidents and emergencies. The port and the spice market are approximately 12 minutes away, the Bazaar is the next stop from our hotel, and the Blue Mosque two stops further, while the Stadium requires a change and can take between 35-45 minutes (not including 15 minute walk at the other end). We will of course provide maps and instructions for this for this journey.



Money

The Turkish monetary unit is the Turkish Lira, abbreviated to TL. One British Pound is equivalent to approx 2.8 TL. Euros and US Dollars are taken at most shops and hotels. ATM machines (cashpoints) are readily available and dispense local Turkish Lira, US Dollars and Euros. There are a large variety of banks throughout the city centre, and our chosen hotels offer exchange rates that are competitive.

Weather

Istanbul enjoys hot, humid summers and a mild(ish) winter. However, being sea-encircled, the cold air and wind can make it feel much cooler. In March, the worst of the winter has passed and daylight hours are longer (until 7 or 7.30pm), but still expect temperatures to range from a low of 5°C to 15°C. "Four seasons in one day" is a common phrase with warm and cold airs pushing across the sea in spring.



ALL SPORTS TRAVEL BOOKING FORM
IAAF WORLD INDOOR CHAMPIONSHIPS
ISTANBUL 2012

Please print this booking form, complete it thoroughly and accurately, then send it, along with a copy of your passport, to: All Sports Travel, The Pavilion, Burrough Court, Burrough-on-the-Hill, Leicestershire LE14 2QS or email it to info@all sportstravel.co.uk.
Please ensure your deposit has been paid, or if you are paying by cheque, that it is included.

LEAD TRAVELLER (PLEASE COMPLETE IN BLOCK CAPITALS)										
SURNAME					TITLE			PASSPORT NUMBER		
FORENAME(S)							DATE OF ISSUE	D D / M M / Y Y Y Y		
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PHONE - HOME (H) / MOBILE (M)	(H)				(M)					
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SPECIAL REQUIREMENTS	DIETARY						HEALTH / MOBILITY			

SECOND TRAVELLER (PLEASE COMPLETE IN BLOCK CAPITALS)										
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COUNTY							AGE IN YEARS			
POST CODE			COUNTRY							
PHONE - HOME (H) / MOBILE (M)	(H)				(M)					
EMAIL ADDRESS										
EMERGENCY CONTACT	NAME						NUMBER			
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TOUR OPTIONS AND COST																																		
ACCOMMODATION OPTIONS (PLEASE CIRCLE YOUR CHOICE)				FLIGHT OPTION (TICK ONE)		EXTENSION (TICK IF REQUIRED)		PAYMENT ENCLOSED																										
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TOUR PAYMENT										
PREFERRED PAYMENT METHOD (TICK ONE)				CARD DETAILS						
CHEQUE	<input type="checkbox"/>	Cheques payable to 'All Sports Travel'			CARD NUMBER					CARD TYPE (TICK ONE)
BANK TRANSFER	<input type="checkbox"/>	Please contact us for bank account details			EXPIRES	/				CREDIT <input type="checkbox"/>
DEBIT CARD	<input type="checkbox"/>	Complete section to right			VALID FROM	/				DEBIT <input type="checkbox"/>
CREDIT CARD	<input type="checkbox"/>	Complete section to right (2.5% fee applies)			SECURITY CODE					
				SWITCH ISSUE NO.						
				CARDS ACCEPTED:						

CONFIRMATION										
On behalf of the persons named above, I can confirm that I have read, understood and accept the terms of the booking.							SIGNATURE			
I also confirm that I will provide adequate travel insurance for all involved parties.							DATE	D D / M M / Y Y Y Y		

All Sports Travel, the multi-sports travel division of Howzat Travel Limited, registered in England and Wales
 Registered Office : 2 The Pavilion, Burrough Court, Burrough-on-the-Hill, Leicestershire LE14 2QS
 Company Registration No. 5589009

Your Financial Protection

The air holiday packages shown are ATOL protected by the Civil Aviation Authority. Our ATOL number is ATOL 9498.



If you have any questions, don't hesitate to call us on **01664 454162** or email info@all sportstravel.co.uk and we will guide you through the booking process.

All Sports Travel - a division of Howzat Travel Limited

Booking Terms and Conditions

YOUR CONTRACT - PLEASE READ THIS CAREFULLY BEFORE YOU BOOK

These booking terms and conditions govern all bookings that you make with All Sports Travel - a trading name of Howzat Travel Limited, The Pavilion, Burrough Court, Burrough on the Hill, Melton Mowbray, Leicestershire LE14 2QS.

No contract will come into existence between us until we accept your booking and we receive your deposit or full payment in cleared funds. We reserve the right to refuse, at our sole discretion, any booking. For online bookings, the contract will come into existence upon acceptance of the booking conditions presented at the end of the booking process and once we have received your deposit or full payment in cleared funds.

All services offered are subject to availability and prices are subject to change until the time of the actual booking.

When you make a booking, you confirm that you have the authority to accept, and do accept these conditions on your behalf and on behalf of all members of your party and further, if you are making a booking for more than one person, that you are responsible for all payments due from each and every party member for whom you are making a booking.

It is your responsibility to ensure that any information which you give us is accurate and that information which is given to you by us or any of our suppliers is passed on to all members of your party.

DATA PROTECTION POLICY

In order to process your booking and to ensure that your travel arrangements run smoothly and meet your requirements, we need to use the information you provide such as name and address, and any special needs/dietary requirements, etc.

We take full responsibility for ensuring that proper security measures are in place to protect your information. We must pass the information on to the relevant suppliers of your travel arrangements such as airlines, hotels, transport companies, etc. The information may also be provided to security or credit checking companies, public authorities such as customs and immigration if required by them, or as required by law.

Additionally, where your holiday is outside the European Economic Area (EEA), controls on data protection in your destination may not be as strong as the legal requirements in this country. We will not, however, pass any information on to any person not responsible for part of your travel arrangements. This applies to any sensitive information that you give to us such as details of any disabilities, or dietary or religious requirements. If we cannot pass this information to the relevant suppliers, whether in the EEA or not, we cannot provide your booking. In making this booking, you consent to this information being passed on to the relevant persons.

TELEPHONE CALLS

We reserve the right to randomly record telephone calls to ensure that our customer service is constantly reviewed.

LAW

These booking terms and conditions are governed by English law and the courts of England and Wales have non-exclusive jurisdiction. Additionally your accommodation booking may also be subject to local laws, customs and sensitivities, which may change from time to time.

DEFINITIONS

In these conditions unless the context otherwise requires:

- a) Words importing any gender include every gender
- b) Words importing persons include firms and corporations and vice versa

'Payment Schedule' outlines the payment instalments due to pay the balance of the total tour cost per person.

'Tour Description' identifies the tour itinerary and lists the components of the tour and service we are offering.

'Cancellation Charge' means the charge due for any cancellation following a confirmed booking.

BOOKING CONDITIONS:

1. The person who signs the booking form does so on behalf of all the individuals included on it, such that all are bound by the booking conditions. All bookings are made with All Sports Travel and no variation of these conditions may be made unless this is done in writing, by a director of the company. All Sports Travel has the right to refuse and variation request.

2. A non-refundable deposit is required at time of booking and should be sent with the completed booking form. We will confirm our acceptance of your booking by email, and it is at the time we send out this confirmation that a contract comes into existence between us.

The Payment Schedule for the balance is as follows:

- **Deposit of 50% (of total tour cost) per person due at time of booking.**
- **Final balance - due by 19th January 2012.**

Should any of these payments fail to reach us by the date specified, we reserve the right to treat the booking as cancelled. If a booking is made 12 weeks or less prior to the departure date then the full amount is payable at the time.

3. If you wish to make any alterations to your holiday we will make every effort to accommodate these, but cannot guarantee that this will be possible. If alterations you request are possible, these will, of course, be subject to any amendment or other charges imposed by any relevant supplier, and a sum of £75 to cover our administrative costs. Requests for amendments must be made in writing by the person whose signature appears on the booking form. All Sports Travel has the right to refuse a variation request and is not obligated to accommodate any specific requests outside the standard package.

Any cancellation by you must be made in writing. The date on which the letter is received by us or our agents will determine the cancellation charges applicable. The cancellation charges are expressed as a percentage of the total tour price.

Cancellation is charged at the non-returnable deposit rate until 60 days prior to the departure date. After which the following charges apply:

- 60 days before departure 50%
- 30 days before departure 100%

4. If All Sports Travel has to alter your tour before departure, any change will be either major or minor.

Where a change is a minor change, we will if practicable, advise you before departure in writing, but we are not obliged to do so or to pay you compensation. A minor change is any change apart from a major change as defined below.

When a change is a major change (and a major change is an alteration to your outward or return flight time by more than 12 hours), we will advise you as soon as is reasonably possible. You will then have the choice of accepting the change, taking an alternative holiday (and where this is of a lower price we will refund the difference), or withdrawing from the contract and accepting a full refund of all monies paid. In addition, in appropriate cases, we will pay you compensation on the scale shown below (on the assumption that the full balance has been paid). If we have to cancel your holiday before the date of departure, you will have the choice of taking an alternative holiday (and where this is of a lower price we will refund the difference) or withdrawing from the contract and accepting a full refund of the monies paid. In addition, in appropriate cases, and where such cancellation is not due to under booking or force majeure as defined below, we will pay you compensation on the scale shown below.

Period before departure day within which major change/cancellation is notified	Compensation per person
More than 56 days	Nil
56-43 days	£10
42-29 days	£15
28-15 days	£20
14-0 days	£30

5. Under booking is the situation in which the minimum number of bookings required to run a tour is not met, and if we have to cancel a tour for this reason, we will not do so less than 30 days prior to departure. Force majeure is unusual and unforeseeable circumstances beyond our control, the consequences of which neither we nor our suppliers could avoid, even with the exercise of all due care,

examples of which are war or threat of war, riots, civil strife, terrorist activity, industrial disputes, natural or nuclear disaster, fire or adverse weather conditions, level of water in rivers or other similar events beyond our control.

In the unlikely event that we become unable to provide a significant proportion of the services you have booked after you depart, we will make alternative arrangements for you at no extra charge, or, if this is impossible, or you do not accept these alternative arrangements for a good reason, we will provide you with transport back to your point of departure and a pro rata refund for the cost of the remainder of your holiday. In addition, if appropriate, we will pay you compensation of an amount, which is reasonable taking into account the circumstances.

6. We reserve the right to change any of the prices, service or other particulars contained on this brochure at any time before we enter into contract with you. If there is any change, we will notify you in writing before we enter into such contract.

7. SPECIAL REQUESTS AND MEDICAL PROBLEMS. If you have any special requests, please advise us at time of booking. Although we will endeavour to pass any such requests on to the relevant supplier, we regret we cannot guarantee any request will be met. Failure to meet any special request will not be a breach of contract on our part. **If you have any medical condition or disability which may affect your ability to travel or require specific arrangements, you must advise us in writing before the time of booking giving full details.** Regrettably, if we feel unable to properly accommodate your particular needs, we must reserve the right to decline/cancel your booking in the interest of your enjoyment and wellbeing.

8. At all times the decision of our tour leader or representative will be final on all matters likely to endanger the safety and well being of the tour. You must at all times strictly comply with the laws, customs, foreign exchange and drug regulations of the countries visited. Should you fail to do so then you may be ordered to leave the tour without recourse to any refund and without any legal claim against All Sports Travel.

9. We strongly condemn the collecting of any specimen from the natural world. Our holidays provide the opportunity to view and photograph wildlife only; not to disturb it! All of our local leaders have the right to dismiss any member of a group who insists on collecting plant, insect or other living material.

10. It is essential that all passengers are covered by insurance before setting out on holiday.

This insurance must cover personal accident, medical expenses, loss of effects, repatriation costs and all other expenses, which might arise as a result of loss, damage, injury, delay or inconvenience. This policy must include a minimum cover of £2,000,000 for medical and repatriation expenses. You must supply All Sports Travel with a copy of your insurance documents prior to travel.

11. If we accept a request to transfer you from one tour to another you will be liable for any costs imposed on us by our suppliers for the cancellation of your original trip. We also reserve the right to charge an administration fee of 10% of the value of the first tour booked.

12. You may, up to 7 days before departure, transfer your booking to another person if you are unavoidably prevented from travelling and the transferee meets any conditions which may apply to the package. The right to transfer is subject to payment of an administration fee of £75 per person to cover our administration expenses together with all additional charges of whatever sort imposed by suppliers providing the component parts of the package. These charges will be the joint responsibility of both the transferee and the transferor of the package, and you should note, for example, that some airlines may refuse to accept a name change, or may treat it as a cancellation and a rebooking with a 100% cancellation charge.

13. (i). Where you do not suffer death or personal injury, we accept liability should any part of your holiday arrangements booked with us in the UK not be as described on the Tour Description and not be of a reasonable standard, and, subject to (iii), (iv), and (v) below, will pay you compensation of an amount which could be reasonably and properly expected, taking into account all the relevant circumstances. Any sums received by you from suppliers such as from airlines due to the Denied Boarding Regulations 1992 (in this case sums paid by the airline constitute the full amount of your entitlement to compensation for all matters flowing from the airlines' actions) will be deducted from any sum paid to you as compensation by us.

(ii). Where you suffer death or personal injury as a result of an activity forming part of your holiday arrangements booked with us before departure, we accept responsibility subject to (iii), (iv) and (v) below.

(iii). We accept liability in accordance with (i) and (ii) above and subject to (iv) and (v) below except where the cause of the failure in your holiday arrangements or any death or personal injury you may suffer is not due to any fault on our part or that of our servants, agents or suppliers, and is your own fault, or the actions of someone unconnected with your holiday arrangements or due to unusual or unforeseeable circumstances which neither we, nor our servants, agents or suppliers could have anticipated or avoided even with the exercise of all due care.

(iv). Where a claim (whether for personal injury or non personal injury) arises out of loss or damage suffered during the course of air travel, rail travel, sea travel, road travel or hotel accommodation, our liability and/or the amount of compensation you will receive will be limited in accordance with the provisions of any relevant International Conventions, namely the Warsaw Convention 1929 (including

as amended by the Hague Protocol), the Berne Convention 1961, the Athens Convention 1974, the Geneva Convention 1973 and the Paris Convention 1962. Copies of which are available on request.

(v). It should be noted that our acceptance of liability in notes (i), (ii), (iii) and (iv) above is conditional upon you assigning any rights that you may have against any of our servants, agents or suppliers which is in any way responsible for the failure of your holiday arrangements or any death or personal injury you may suffer. Finally, it is a condition precedent of such acceptance of liability that you follow the procedures for the notification of complaints set out in clause 14.

14. If you have any complaint whilst on holiday you must immediately inform your tour leader or our company representative who will do his/her best to remedy it. If he or she is unable to do so, we must request that you make the complaint known to us in writing within 16 days of your holiday's scheduled return to the UK and we will do our best to reach a settlement with you. In the unlikely event that you are still unhappy, you may refer the matter to arbitration under ATOL's Independent Dispute Settlement Service

15. Force Majeure. All Sports Travel will not pay compensation where a major change arises from force majeure, being unusual and unforeseeable circumstances beyond the company's control, the consequences of which neither All Sports Travel nor its suppliers could avoid. These include, but are not limited to war, threat of war, civil strife, terrorist activity (actual or threatened), industrial disputes, natural or nuclear disaster, fire, flood, drought, adverse weather conditions, epidemic or health risks. In exceptional circumstances, All Sports Travel reserves the right to make major changes or cancellation within eight weeks of the departure date. Under normal circumstances, no cancellation or major changes will be made by All Sports Travel within eight weeks of departure except as a result of force majeure. We shall endeavour to advise you of these changes as soon as we are aware of them.

16. Price policy. The price of your travel arrangements is subject to surcharges on the following items for increases in: transportation costs, e.g. fuel, scheduled airfares and any other airline surcharges which are part of the contract between airlines (and their agents) and All Sports Travel, Government action such as VAT or any other Government imposed increases, currency in relation to adverse rate variations. Even in this case we will absorb an amount equivalent to 2% of the holiday price which excludes insurance premiums and any amendments charges. Only amounts in excess of this 2% will be surcharged. If this means paying more than 10% on the holiday price, you will be entitled to annul your holiday with a full refund of all money paid except for any premium paid to us for holiday insurance and amendment charges. Should you decide to annul because of this, you must exercise your right to do so, in writing within 14 days from the issue date printed on the surcharge invoice. All Sports Travel is not able to reduce holiday prices should exchange rates improve. No surcharge will be levied once the full balance has been received by All Sports Travel. This clause is compliant with Regulation 11 of the Package Travel Regulations.

17. YOUR RESPONSIBILITY. You are responsible for obtaining valid passports, visas, vaccination certificates, health documents, foreign exchange for personal requirements etc. It is your responsibility to check entry requirements with the Embassy or Consulate of the country you plan to visit. You should also contact your GP in good time before you travel for health advice. You will be solely responsible if failure to obtain such documents results in your being unable to travel or refused entry or in fines, surcharges or other financial penalties being imposed on you. All Sports Travel has no liability whatsoever to you through your failure to do so. It is also your responsibility to comply with the laws, customs, foreign exchange and the drug regulations of the countries visited. All Sports Travel and its representatives reserve the right to cancel your holiday at any time if in our reasonable opinion you are found to be behaving in a socially unacceptable manner or indulging in illegal activities, without any refund and legal claim against All Sports Travel.

18. PERSONAL INJURY UNCONNECTED WITH YOUR BOOKED TRAVEL ARRANGEMENTS. If you, or any member of your party, suffer death, illness or injury whilst overseas arising out of an activity which does not form part of your package travel arrangements or an excursion arranged through us, we shall at our discretion, offer advice, guidance and assistance. Where legal action is contemplated and you want our assistance, you must obtain our written consent prior to commencement of proceedings. Our consent will be given subject to you undertaking to assign any costs, benefits received under any relevant insurance policy to ourselves. We limit the cost of our assistance to you or any member of your party to £5,000.

19. TRAVEL DOCUMENTS CHECKING AND DESPATCH. It is your responsibility to check that all travel documents issued are correct. The address for all documentation will be that given at the time of booking. Documents will normally be despatched 7 days before departure. For bookings made within 14 days of departure it may be necessary for you to collect your air tickets at the airport at an extra charge. Any other vouchers will be posted/faxed to you direct. Scheduled airline tickets are sent by Royal Mail first class post. In the event of ticket loss or delay, it will be your responsibility to pay additional expenses incurred by us to arrange and post duplicate tickets. Guaranteed next day delivery can be arranged at additional cost, which can be advised at time of booking. LATE BOOKINGS may also require Special/Courier delivery of documents in which case we will tell you the charges at the time of booking.

20. By signing our booking form, you are agreeing to accept all the above conditions, and we agree to operate your holiday in the way stated on our brochure, or in your personally prepared itinerary. Your contract with us and any matters arising from it shall be exclusively subject to English law and to the exclusive jurisdiction of the Courts of England and Wales.

21. Your Financial Protection - When you buy an ATOL protected air holiday package from Howzat Travel Limited you will receive a Confirmation Invoice from us confirming your arrangements and your protection under our Air Travel Organiser's Licence number 9498. In the unlikely event of our insolvency, the CAA will ensure that you are not stranded abroad and will arrange any money you have paid to us for an advance booking. For further information visit the ATOL website at www.atol.org.uk.

